

## AER Reporting Challenges Due To COVID-19 Restrictions

Jurisdiction	Release/Revision Date	Location of Change in this Document	Comment
AB	March 30, 2020		Initial Release

**Audience:** AB Operators

**Purpose:** To inform Industry Operators facing challenges in submitting their Volumetric and Infrastructure data in Petrinex due to the COVID-19 restrictions to contact AER's Production Accounting Helpdesk at [PA.Help@aer.ca](mailto:PA.Help@aer.ca) for prompt assistance and/or noncompliance penalty relief.

**Background:** The COVID-19 outbreak and subsequent actions by various levels of Government have created challenges for many Oil and Gas Industry Operators and Service Providers. In recognition of these challenges, albeit Industry Operators are encouraged to endeavor that production volumes submitted in Petrinex are as accurate as possible and submitted by the reporting deadline dates published in the Petrinex calendars, the AER will, on a case-by-case basis, provide penalty relief to Industry Operators for late submissions and data discrepancies in reporting volumetric data.

**Key Principles:** *Part 12 of the Oil & Gas Conservation Rules (OGCR) and AER's Directive 007: Volumetric and Infrastructure Requirements* require Alberta Operators and Licensees to submit accurate Infrastructure and Volumetric data to the AER via Petrinex by the published deadlines, and the submission deadline dates will remain as published in the Petrinex calendars. However, any Alberta Industry Operator experiencing challenges in meeting the reporting deadlines due to COVID-19 consequences are encouraged to contact AER's Production Accounting Helpdesk at [PA.Help@aer.ca](mailto:PA.Help@aer.ca) for assistance and direction, and possible penalty relief.

**More information:**

Please contact the AER Production Accounting Helpdesk

Phone: 403-297-8952, ext. 3

E-mail: [PA.Help@aer.ca](mailto:PA.Help@aer.ca)

or

Petrinex Business Desk

Phone: 403-297-6111; 1-800-992-1144 (Toll Free)

E-mail: [petrinexsupport@petrinex.ca](mailto:petrinexsupport@petrinex.ca)