Registry Tip

How to Avoid a Common Query Problem: Allocations

Release/Revision Date	Location of change in this document	Comment
December 20, 2002		Replaces previous tip: "How to avoid a common query problem"

Audience: Facility operators who query allocation data

Purpose: The purpose of this tip is to show clients how to avoid a common problem that arises when they perform a query and then perform another query with the same key data.

Principles: A query is an online request for information relating to a single event. It cannot cover a range of time or facilities. The Registry displays the results of the query on-screen, as quickly as possible, for the requester to view and/or print.

Problem: The top part of the **Query SAF/OAF Volumes** page has six boxes that a client uses to specify the query request:

Once a client clicks **Go**, the page displays the applicable rows of allocation data. See screen print below:

To this point, everything is as expected, the Registry displays the latest amendment for the data requested. However, if a client now wants to do another query for a different month, but with the same facility and allocation (product, activity, from/to etc.), it would appear to be easiest just to input another production month and click **Go** or use the production month ◄ ► arrows.

The issue is that if a client does this, they will have only changed one of the key values (i.e. 2004-09 to 2004-08). The system will look for the appropriate production month and it will also try to match the amendment number. However, the amendment number may not be the most current amendment or may not exist for the month selected.

If the amendment number exists, the data will be displayed for that amendment number. However, the user will not be able to tell immediately if it is the most recent (current) amendment. The user will need to use the amendment forward ► arrow to scroll to the last (current) amendment, to confirm the amendment number.

If the amendment number does not exist, a screen with the error message "SAF003 Amendment Number exceeds highest in sequence" will appear and the Registry will display the highest amendment number.

See screen print below. When you click **Go,** the Registry will display the data for the highest amendment number.

Correct Procedure

For second query:

After a client has queried a facility allocation for a month and wants to query the same facility and allocation for a different month, they should blank out the amendment number before changing the production month. If the amendment number is blanked out when the client changes the production month and clicks **Go** or uses the ◄ ► arrows, the Registry will display the current (latest) amendment number and the associated data.

If a client wishes to query a different facility and allocation, they must click the **Cancel** button. They will then be able to input the six different key values and click **Go.** This would be considered the first query for that facility allocation.

More information:

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